



**Partners 2009**  
*Health & Safety  
Conference & Trade Show*

*Imagine • Innovate • Inspire*

**October 22**

Casino Rama  
Rama, Ontario



**EARLY BIRD OFFER**

Register on or before October 1  
and SAVE over \$30 per person

**VOLUME DISCOUNTS**  
also available

**KEYNOTE SPEAKERS**



**MARK HENDERSON**  
Chief Operating Officer  
PowerStream Inc.  
The Race without  
a Finish Line



**DENNIS HULL**  
Former NHL Star  
Hockey and Humour



Ontario's 12 health and safety associations are merging into 4 new associations.  
One of these new associations will include OSSA, FSA and IAPA.

BCRSP has awarded 0.5 CMPs

HRPA has awarded 10 CHRP recertification points

## THE CONFERENCE AT-A-GLANCE

7:15 – 8:00 am	Registration, Exhibitor Viewing and Continental Breakfast	
8:00 – 9:00 am	<b>MORNING KEYNOTE</b>	<b>MARK HENDERSON</b> The Race without a Finish Line
9:00 – 10:00 am	<b>Series 1</b>	<ul style="list-style-type: none"> <li>&gt; Bill 168: Workplace Violence Impending Law and Liabilities</li> <li>&gt; Lift Truck Incidents: Why are they Still Happening?</li> <li>&gt; Safe At Work Ontario: The Ministry of Labour's OH&amp;S Compliance Strategy</li> <li>&gt; Working Alone</li> </ul>
10:00 – 10:30 am	<b>Exhibitor Viewing, Networking and Coffee Break</b>	
10:30 – 11:30 am	<b>Series 2</b>	<ul style="list-style-type: none"> <li>&gt; Fatal Distractions</li> <li>&gt; Electrical Safety: An Introduction to the Z462 Workplace Electrical Safety Standard</li> <li>&gt; How Many Times do I have to Tell You? Making Progressive Discipline Work!</li> <li>&gt; Accident Investigation Program: Are You Evaluating the Obvious?</li> </ul>
11:30 am – 12:00 pm	<b>Buffet Lunch</b>	
12:00 – 1:00 pm	<b>LUNCHEON KEYNOTE</b>	<b>DENNIS HULL</b> , Hockey and Humour
1:00 – 1:30 pm	Exhibitor Demonstrations	
1:30 – 2:30 pm	<b>Series 3</b>	<ul style="list-style-type: none"> <li>&gt; Guarding Minds @ Work</li> <li>&gt; Interactive Ergonomics: Play and Learn</li> <li>&gt; Health, Safety and Wellness: An Economic Imperative</li> <li>&gt; Under Construction: Have You Got Your Bases Covered?</li> </ul>
2:30 – 2:45 pm	<b>Refreshment Break</b>	
2:45 – 3:45 pm	<b>Series 4</b>	<ul style="list-style-type: none"> <li>&gt; Return To Work: A Shared Responsibility</li> <li>&gt; Counterfeit Offshore and Aftermarket Products: What are you Really Buying?</li> <li>&gt; Supervisor Health and Safety Smarts</li> <li>&gt; Literacy in the Workplace: A Picture is Worth a Thousand Words</li> </ul>
3:45 – 4:00 pm	<b>Prize Draws/Adjournment</b>	

## Visit the Exhibits

**OPEN** 7:15 – 8:00 am  
10:00 – 10:30 am  
1:00 – 1:30 pm

See a wide range of health and safety related products, programs and services. Don't miss the individual demonstrations by exhibitors immediately after lunch.



## Ask a Consultant

A consultant will be at the IAPA exhibit booth to help you with all aspects of your health and safety program development needs and answer any specific questions you may have.

### IAPA CONSULTANTS

Trevor Beauchamp  
Pat D'Angelis  
Simon Hussain  
Tanya Muller  
David Mustard  
Ana Reyes  
Dora Pender



### EARN HRP AND BCRSP POINTS

This conference has been approved for 10 recertification points by the Human Resources Professionals Association and 0.5 maintenance points by the Board of Certified Registered Safety Professionals.



**MARK HENDERSON**  
**Chief Operating Officer & Executive Vice President**  
**Asset Management, PowerStream Inc.**

The Race without a Finish Line: Creating “Buy-In” for Health and Safety across the Organization

High voltage electricity is risky business! As former President and CEO of Barrie Hydro Distribution, Mark Henderson explains how they “changed gears” to mobilize a workforce of 100+ employees with a safety commitment that ultimately achieved “buy-in” throughout the organization. Learn how they overcame challenges, such as complacency, a “compliance” orientation and personal accountability, and the results that spoke for themselves.

**Series 1**

9:00 – 10:00 am

**CHOOSE ONE**

**BILL 168: WORKPLACE VIOLENCE IMPENDING LAW AND LIABILITIES**

**Speaker** **JOHN BRUCE**, Partner, Hicks Morley LLP

In an effort to safeguard workers from harassment and violence, Bill 168 (introduced in April 2009) is seeking to change the *Occupational Health and Safety Act* through significant amendments. Understand the planned changes and obligations ranging from policy and programs, to initial assessments, the “right to refuse” and disclosure of information to vulnerable employees.

**LIFT TRUCK INCIDENTS: WHY ARE THEY STILL HAPPENING?**

**Speaker** **DAVID MUSTARD**, Program Development and Delivery Specialist, IAPA

You’ve trained your operators and certified your equipment but you’re still experiencing equipment damage, product loss and receiving complaints from pedestrians. Have you considered who is evaluating your operators? Receive a useful tool to help evaluate unsafe acts and conditions and understand the skills and knowledge required of the evaluator (in-house or hired) for meeting the requirements of this task.

**SAFE AT WORK ONTARIO: THE MINISTRY OF LABOUR’S OH&S COMPLIANCE STRATEGY**

**Speaker** **CAROL SACKVILLE-DUYVELSHOFF**, Associate Director, Information Management and Analysis Unit, Ministry of Labour

Understand the Ministry of Labour’s (MOL) occupational health and safety compliance strategy. Hear what the Ministry’s enforcement focus is for 2009/10 including hazard based blitzes. Learn how your workplace could be identified for a proactive inspection and what to expect if it is. Don’t be surprised when the MOL comes knocking.

**WORKING ALONE**

**Speaker** **JANET BEWERS**, Consultant, Farm Safety Association

People who work alone face different risks than other workers. They are often unable to get immediate assistance from colleagues or others when needed. The consequences of accidents, threats or even violence can be heightened as a result. Understand the safety and health hazards associated with working alone, related current legislation or regulations and control methods that can be used to protect employees.

**FATAL DISTRACTIONS**

**Speaker** MIKE TRACE, Senior Health & Safety Consultant/Trainer,  
Transportation Health and Safety Association of Ontario

Discover the common causes of fatal automobile collisions through examples and research which indicate a large percentage are due to inattention. We've all seen people reading, putting on makeup or talking on a cell phone. But are you aware of how many other things we do in our vehicles that negatively affect driving performance? Receive important risk reduction tips and techniques for your personal safety and to build into your workplace road safety plans.

**ELECTRICAL SAFETY: AN INTRODUCTION TO THE Z462 WORKPLACE ELECTRICAL SAFETY STANDARD**

**Speaker** KEVIN RICHARDS, Senior Electrical Inspector, Electrical Safety Authority

Explore the relationship between the new *CSA Z462 Workplace Electrical Safety Standard*, the *Ontario Electrical Safety Code* and the *Occupational Health and Safety Act* requirements for the use of personal protective equipment. Essential information for plant supervisors, maintenance staff and workers who test to confirm the presence of electrical energy, troubleshoot electrical circuits, and modify or add electrical panels, utilization equipment or branch circuits.

**HOW MANY TIMES DO I HAVE TO TELL YOU? MAKING PROGRESSIVE DISCIPLINE WORK!**

**Speaker** JOHN BRUCE, Partner, Hicks Morley LLP

A favourite tactic of the prosecution, should you wind up in court, is to ask your supervisors how they followed through on progressive discipline. What will they say? How can they prove it? Reduce the occurrence of typical safety infractions and unsafe behaviours of certain individuals by understanding the necessary and legal requirements for progressive discipline *without reprisal*. One day this may be your best defence.

**ACCIDENT INVESTIGATION PROGRAM: ARE YOU EVALUATING THE OBVIOUS?**

**Speaker** DORA PENDER, Program Development and Delivery Specialist, IAPA

Although you have a program in place, how can you be sure that you are performing comprehensive investigations? Discover strategies and tools that will help evaluate the effectiveness of your accident investigation program in order to improve outcomes and prevent recurrences. This session assists in meeting the element of the 2009 Safety Group Step 4 requirement.

**GRAND PRIZE**

**\$500.00**  
**gift certificate**

to enjoy a family weekend getaway!

Donated by

**PLUS**

Many other great prizes to be won! Register by the early bird date of October 1 for your chance to win!



### **DENNIS HULL, Former NHL Star Hockey and Humour**

Dennis Hull is a 14-year veteran of the National Hockey League. He played in over 1,000 games and was selected to the All-Star game 6 times. As a speaker he is more about humour than hockey and is known for his ability to build humour into everyday occurrences. Dennis has become one of the most sought-after head table guests in the business. His light hearted approach is just what everyone needs this year!

### **Series 3**

1:30 – 2:30 pm

**CHOOSE ONE**

#### **GUARDING MINDS @ WORK**

**Speaker** DR. MARTIN SHAIN, Principal, Neighbour at Work Centre®

A psychologically safe workplace is one that does not harm employee mental health in negligent, reckless or intentional ways. Psychological safety joins physical safety as an equal partner as the law expands its protection of employee mental health. The website [www.guardingmindsatwork.ca](http://www.guardingmindsatwork.ca) is a free resource that provides state of the art guidance on assessing and addressing risks to employee mental health. Learn the legal requirements in this area and the help that "Guarding Minds" can provide in meeting them via new survey methods that point to evidence-based solutions.

#### **INTERACTIVE ERGONOMICS: PLAY AND LEARN**

**Speaker** TANYA MULLER, Consultant and Ergonomics Specialist, IAPA

Enjoy playing while you learn? Discover new ways to avoid back pain and musculoskeletal disorders (MSDs) through the use of common items such as blocks, boxes, alligator clips and a series of interactive games. Recognize possible causes for MSDs, identify common risk factors, recall steps involved in proper lifting and predict ways to make the work more efficient.

#### **HEALTH, SAFETY AND WELLNESS: AN ECONOMIC IMPERATIVE**

**Speaker** LARRY MASOTTI, Manager, Business Development, IAPA

The value of workplace safety – whether it "pays" – depends on its position in the broader continuum of health, safety and wellness. Learn critical business performance metrics and see examples of successful case studies that can be used to make a business case for health and safety while advancing towards a healthy workplace.

#### **UNDER CONSTRUCTION: HAVE YOU GOT YOUR BASES COVERED?**

**Speaker** STEPHEN LAFFRADE, Field Consultant, Construction Safety Association

Whether planning for or in the midst of construction at your workplace, ensure you understand how construction legislation and regulations override your current understanding of the *Occupational Health and Safety Act*. Hear about "horror stories" when things went terribly wrong in order to fully understand the risks, what you are responsible for and the controls you should have in place while a variety of contractors invade your workplace.

**RETURN TO WORK: A SHARED RESPONSIBILITY**

**Speaker** VERN LADOU CER, Manager, Disability Prevention Branch, WSIB

Learn about return to work programs through shared responsibility between workplace parties. Discover how the WSIB's New Service Delivery Model (NSDM) will improve prevention, return to work and recovery outcomes for workers and employers. Both will benefit from the expertise of front-line delivery staff with a more specialized focus.

**COUNTERFEIT OFFSHORE AND AFTERMARKET PRODUCTS: WHAT ARE YOU REALLY BUYING?**

**Speaker** DOUG GERALDE, Director, Corporate Audits & Investigations, Canadian Standards Association

Counterfeit products regularly find their way into your workplace posing potential safety hazards and are a growing concern in the international community. How can you be sure that certification markings, safety labels and product claims are legitimate and comply with workplace safety legislation? Case examples will demonstrate what to watch for and how substandard products are reported and monitored worldwide. You will also hear about Bill C6, ISO committee activity and INTERPOL initiatives on this subject.

**SUPERVISOR HEALTH AND SAFETY SMARTS**

**Speaker** TREVOR BEAUCHAMP, Principal Consultant, IAPA

Supervisors have important legal responsibilities to protect the health and safety of employees. Managers and supervisors represent the employer in the workplace and are responsible to carry out the duties of the employer in the areas they manage. Join in this interactive session to gain an overview of legal requirements based on the *Occupational Health and Safety Act*, the roles and responsibilities of all workplace parties and the concepts of internal responsibility and due diligence.

**LITERACY IN THE WORKPLACE: A PICTURE IS WORTH A THOUSAND WORDS!**

**Speaker** KIM GRANT, Manager Research and Product Development, Ontario Service Safety Alliance

Pictograms, symbols and signs are often seen as a method to support the vulnerable workforce from a health and safety perspective. Learn about the link between literacy and health and safety performance as well as the effectiveness of pictograms and how they can be implemented in your workplace.

**DOOR PRIZE**

3 day conference pass to Health & Safety Canada 2010 IAPA Conference & Trade Show, Toronto, May 3 – 5, 2010.






Register on-line at [www.iapa.ca](http://www.iapa.ca)

Contact Name \_\_\_\_\_  
 Company Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City/Town \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_  
 IAPA Customer # \_\_\_\_\_ E-mail \_\_\_\_\_

Please check if you would like to subscribe to IAPA's mailing list to receive key updates on issues that affect you. Updates include information on new health and safety resources, special events, product and service promotions and IAPA's monthly e-Newsletter.

**REGISTRATION RATES** Include continental breakfast, keynote speakers, lunch, conference sessions and admission to trade show.

EARLY BIRD RATE		REGULAR RATE		Name Badge Information	
Register on or before October 1 and SAVE!		Register after October 1		If known, please provide each delegate's name:	
\$229 + GST	delegate(s) <input type="text"/>	\$260 + GST	delegate(s) <input type="text"/>	1.	<input type="text"/>
Subtotal	<input type="text"/>	Subtotal	<input type="text"/>	2.	<input type="text"/>
5% GST	<input type="text"/>	5% GST	<input type="text"/>	3.	<input type="text"/>
<b>TOTAL</b>	<input type="text"/>	<b>TOTAL</b>	<input type="text"/>	4.	<input type="text"/>
				5.	<input type="text"/>



Every 5<sup>th</sup> delegate from the same company registered at the same time is 50% off the regular rate.

The early bird rate cannot be combined with any other discount or special offer. Volunteer, safety group, volume discounts and any other discounts or special offers cannot be combined.

**METHOD OF PAYMENT**

Cheque (made Payable to IAPA)    P.O. # \_\_\_\_\_    Invoice (approved credit only)  
 Visa    Mastercard    AMEX

Card Holder's Name \_\_\_\_\_  
 Card # \_\_\_\_\_ Expiry Date \_\_\_\_\_ /MM   /YY  
 Card Holder's Signature \_\_\_\_\_

**SPACE IS LIMITED**

Complete and return this form along with your registration fee to:

IAPA Head Office  
 Centre for Health & Safety Innovation  
 5110 Creebank Road, Suite 300  
 Mississauga, Ontario L4W 0A1 Canada  
 Tel: 905.614.IAPA (4272) Fax: 905.614.1434  
 Toll Free: 1.800.406.4272 Fax: 1.800.316.4272

IAPA reserves the right to make venue and date changes with notice, speaker changes without notice and to cancel an event due to low registrations. No refunds or cancellations after October 15, 2009. Substitutions welcome.

GST #121773998 Function #156142

For on-line registration and more information please visit us at:

[www.iapa.ca](http://www.iapa.ca)



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**Limited Sponsorship and Exhibitor  
opportunities still exist for this show.**  
*Contact the conference coordinator: [tforth@iapa.ca](mailto:tforth@iapa.ca)*



Visit [www.iapa.ca](http://www.iapa.ca) for details.

IAPA chooses paper from managed forest products which support environmentally responsible, socially beneficial and economically viable management of the world's forests. This product contains a minimum of 10% PCW (Post-Consumer Waste) and is 100% recyclable.



### IAPA Head Office

Centre for Health & Safety Innovation

5110 Creekbank Road, Suite 300, Mississauga, Ontario L4W 0A1 Canada

Tel: 905.614.IAPA (4272) Fax: 905.614.1414

Toll Free: 1.800.406.4272 Fax: 1.800.316.4272

[www.iapa.ca](http://www.iapa.ca)

